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USER PROBLEM REPORT

Please use this form to report any problems you meet in either our programs or our manuals, or to send in suggestions about how the products might be improved. This information will help us to provide you with even better products in the future.

Don't forget that if you have a question which needs an immediate answer you can join SOFTLINE, our customer support service.

Name

Address

.....

.....

Daytime Tel. No.

Product & version

Computer model

Memory sizewith..... **EXP/EXT/NEAT**

Monitor **Emulating**.....

Printer **Emulating**.....

Number and type of disk drives

Other information about your system (e.g. details of any RAM disks, accessories in use, printer memory, font cartridges etc.).....

.....

.....

.....

The problem occurs when:

Installing the program
Editing the Screen
Typing
Other (please describe)

Loading or Saving
Using the Manual
Printing

This results in:

Program Crashing
Program Freezing
Loss or Corruption of Data
Other (please describe)

Display of Error Message
Reduced Performance
Manual Needing Correction

Please give below any further details about the problem, noting any error messages encountered.

Continue on a separate sheet if necessary. Please attach any sample printouts which help to illustrate the problem, together if possible with a disk containing sample files. All disks will be returned.

Thank you for sparing your time to help us. Please return this form to:

Softline, GST Software Products, Meadow Lane, St. Ives, Cambs. PE17 4LG

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Publisher™ 2

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Product, incl. Version _____

Date of Purchase _____ Retailer's Name _____

Retailer's Address _____

Computer Model _____

Disk Size 3½" / 5¼" _____ Printer _____

Other Software Used _____

How did you learn about this product? (Please tick box)

Recommendation In-Store

Magazine Article Name of Magazine _____

Magazine Advertisement Name of Magazine _____

Other (please specify) _____

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Your training facilities

Softline Members: **please quote membership number** _____

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Signed _____ Date _____

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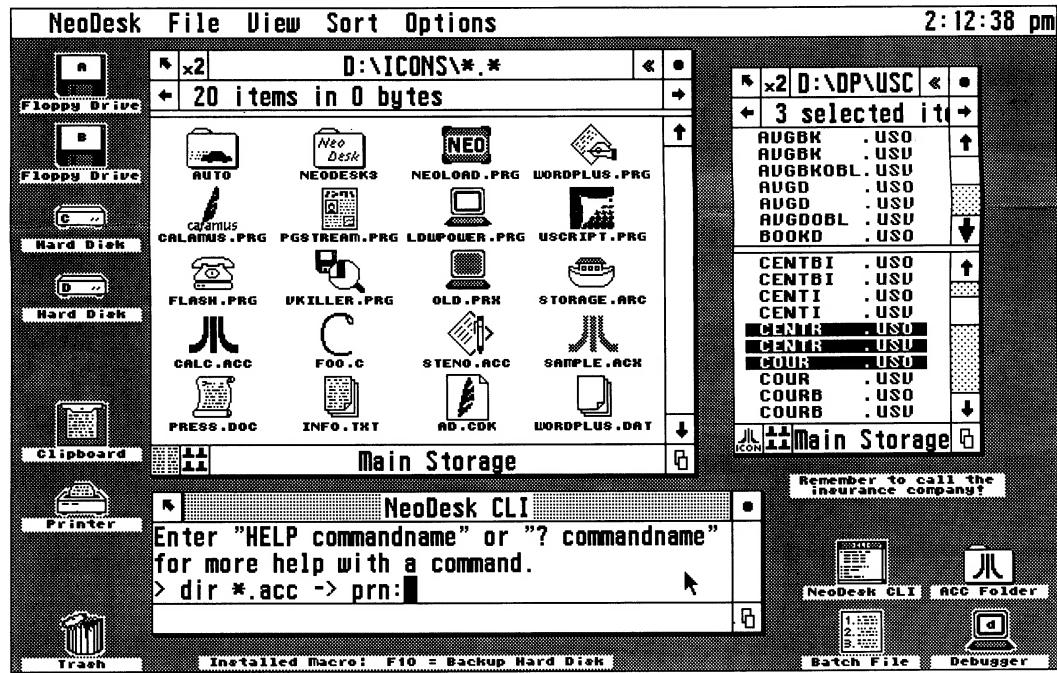
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Cambridgeshire
PE17 4BR

NEO Desk 3

THE COMPLETE REPLACEMENT DESKTOP FOR THE ATARI ST

NeoDesk™ 3 is the complete, high performance replacement for the standard Atari ST desktop. Its combination of powerful graphical features with drop-down menus completely transforms the use and appearance of the desktop.

NeoDesk 3 offers features, enhancements and concepts not previously available on **any** other computer. NeoDesk 3's personalised desktops, automated desktop operations and intelligent use of disks make the Atari ST really convenient to use!



Organise the desktop for greater convenience

- **Easy Access** – Programs, files and folders can be accessed directly from the NeoDesk desktop. Rename them using a unique letter or number from the keyboard for rapid access.
- **File Clipboard™** – Store files and folders temporarily on the Clipboard while changing floppy disks or reorganising the hard disk.
- **Desktop Notes™** – Write important notes right on the desktop itself.
- **Recoverable Trashcan** – No more lost files – simply recover deleted files from the recoverable trashcan.
- **Powerful Display Options** – Flexibility with windows means more powerful display options. Windows can be split to show two views of a folder. Text and icons can be displayed independently of each other.
- **File Templates** – File templates and sorting mean totally flexible file access.

Automate the desktop

- **Macros** – Automate any series of desktop operations such as opening windows, copying or deleting files, executing programs, and assign them to any key on the keyboard.
- **Keyboard Shortcuts** – Replace commands with keyboard shortcuts for speedy operations.

Design a personal desktop

- **Custom Icons** – Unique icon editor with drawing tools makes design and modification of custom icons possible.
- **Colours & Patterns** – Specify colours and fill patterns.
- **Graphic Imports** – Import Degas or NeoChrome pictures as backdrops.

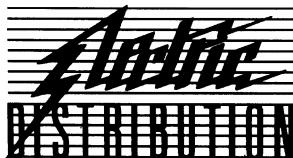
Make intelligent use of disks and memory

- **Smart File Copying** – Smart file copying means no more pointless disk swaps – files and folders can be read in one go quickly and efficiently – provided there is sufficient memory.
- **Smart Disk Copying** – NeoDesk will automatically detect the type of format of the original disk and format the destination disk to match it.

System requirements

Any Atari ST, Mega, STE or TT system. Supports all screen resolutions including low.

NeoDesk is distributed exclusively in the UK by Electric Distribution, Meadow Lane, St Ives, Cambs PE17 4LG. Telephone: 0480 496666 Fax: 0480 496189.



Meadow Lane, St Ives,
Cambs PE17 4LG.
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